

# GARDEN BEATS 2018 - FAQ

## When is Garden Beats 2018?

Garden Beats is held on 3<sup>rd</sup> March 2018. Festival gates open at 10AM till 10:30PM, and the After-Party runs from 11PM till 3AM at Māo.

## Where is Garden Beats 2018?

Garden Beats is held at Fort Gate (Canning Walk), Fort Canning Park.

## How do I get there?

### By MRT

The closest MRT stations are Fort Canning Station (Exit B), Clarke Quay Station (Exit E) or Dhoby Ghaut Station (Exit B).

### By CAR

Please note that there are no carpark at the venue and we strongly advise attendees to take the MRT or simply take a taxi!

## Can I bring my own food?

**YES**, you are allowed to bring your own food to Garden Beats. Please be mindful if you are bringing your own picnic that sharp objects such as knives are strictly prohibited. Or, you can head to our Culinary Field for some yummy treats.

## Can I bring my own drinks?

**NO**, you are not allowed to bring your own drinks. Alcoholic and non- alcoholic beverages will be available for purchase at the event. Any drinks brought from outside will be confiscated and/or disposed of by security at the point of entrance to the event.

## What should I bring?

- e-ticket
- Valid photo ID
- Sunscreen, shades
- Appropriate clothing and footwear
- Cash
- Mosquito repellent
- An open mind and free spirit!

### **What is the minimum age to attend the event?**

Ticket holders must be of 18 years and over as of the date of the event.

### **Can I get a press pass?**

Please contact [janine.dietzel@sunshine-nation.com](mailto:janine.dietzel@sunshine-nation.com) for any press related enquiries.

### **Is this a pet-friendly festival?**

No, pets are not allowed on festival grounds.

### **Is there an After-Party?**

Yes, it will be held at Māo. There will be free shuttle services to the venue and the After Party is free for all Garden Beats 2018 ticket holders.

### **Are tickets sold at the door?**

There will be a limited amount of tickets selling at the door at first-come-first-serve basis. Please purchase your tickets early to avoid disappointment.

### **Are tickets refundable?**

Tickets are non-refundable for cash, you may attempt to resell them to friends or on our Facebook Event Page.

### **Will there be an emergency station at the festival?**

Yes, there will be an ambulance on site in case of a medical emergency.

### **Will there be an ATM on festival grounds? Can I pay with my Credit card?**

There is no ATM on site at the venue.

Cash and Credit Cards (Visa and MasterCard ONLY) can be used at the festival to purchase coupons, which will be exchangeable for food and drinks. Coupons are non-refundable. Minimum purchase for Credit Cards is 30 SGD.

Additionally, Grab Pay can be used at the venue to purchase food and drinks.

### **What items are forbidden at the festival?**

- Outside food and drinks
- Drugs and illegal substances
- Cans or metal-type water bottles
- Umbrellas
- Weapons, fireworks, flares, flammable objects
- Any other potentially dangerous objects

Please love the environment. Bottles, plastic cups, cigarette ends or any kind of waste should be thrown in the bins or ashtrays located within the venue.

### **Can I bring my camera?**

Professional photography and filming is not allowed by attendees unless they are with media and/or authorised prior to the event. However, click and point cameras and mobile phones are allowed.

### **Are there lockers to store my personal belongings?**

There are no lockers available at the event but there is a storage place where you can leave your picnic-mat or basket at your own risk. Please be responsible for your personal belongings.

### **What happens if I lose my belongings?**

Please return any lost items to the Lost & Found section at any coupon station. Contact [office@sunshine-nation.com](mailto:office@sunshine-nation.com) after the festival, the team will be happy to reunite you with your belongings.

### **What happens if it rains?**

Garden Beats is a rain or shine event.

### **Can I leave the festival and come back at a later point?**

Yes, Re-entry to the festival is permitted if you show your wristband and a Sunshine Nation stamp provided by the securities at the point of exit.

Garden Beats reserves the right to refuse entry to, or to remove from the venue any ticket holder for disorderly conduct.