

## **GARDEN BEATS 2019 - FAQ**

### **When is Garden Beats Festival 2019?**

The festival will take place on Saturday, 9th March 2019. Festival gates open at 1PM till 10:30PM.

### **Where is Garden Beats Festival 2019?**

The festival will be held in Fort Green, Fort Canning Park

### **How do I get there?**

#### **By MRT**

The closest MRT stations are Fort Canning Station (Exit B), Clarke Quay Station (Exit E) or Dhoby Ghaut Station (Exit B).

#### **By CAR**

Please note that there will be no parking at the venue. We strongly recommend taking a taxi, Grab, or MRT. You can also walk or cycle to the festival grounds!

### **Can I bring my own food?**

**YES**, you are allowed to bring your own food into the festival, but please note that sharp objects, such as knives, are strictly prohibited.

We are also avoiding the use of single use plastic, and would appreciate if festival-goers would do the same. Alternatively, you can head to our Food Village for a selection of yummy treats!

### **Can I bring my own drinks?**

**NO**, you are not allowed to bring your own drinks. Alcoholic and non-alcoholic beverages will be available for purchase at the event. Any outside drinks will be confiscated and/or disposed of by security at the entrance.

### **What should I bring?**

- e-ticket
- Valid photo ID
- Reusable water bottle
- Sunscreen, shades
- Appropriate clothing and footwear
- Cash
- Mosquito repellent

- An open mind and free spirit!

### **What is the minimum age to attend the event?**

Ticket holders must be 16 years or older as of the date of the event. We will be checking IDs.

### **Can I get a press pass?**

Please contact [eriqah.dinah@sunshine-nation.com](mailto:eriqah.dinah@sunshine-nation.com) for any press related enquiries.

### **Is this a pet-friendly festival?**

No, pets are not allowed on the festival grounds.

### **Is there an After-Party?**

Yes, the details will be announced soon.

### **Are tickets sold at the door?**

There will be a limited amount of tickets at the door, at a first-come-first-serve basis.

Please purchase your tickets early to avoid disappointment.

### **Are tickets refundable?**

Tickets are non-refundable for cash.

However, you can try to resell to your friends or on our *Garden Beats Community Facebook Group*

### **Will there be an emergency station at the festival?**

Yes, there will be an ambulance on site in case of a medical emergency.

### **Will there be an ATM on festival grounds? Can I pay with my Credit Card?**

There will be no ATM machines at the venue. We are going cashless with the RFID payment method, which is exchangeable for food and drinks throughout the grounds.

Cash, Nets and Credit Cards (Visa and MasterCard ONLY) can be used for RFID Top Up.

Minimum top-up for Credit Cards will be 30 SGD.

### **Will I get my leftover money on my band refunded?**

Yes, we will fully refund any remaining money on your RFID.

Please visit our top-up stations to claim the refund.

### **What items are forbidden at the festival?**

- Outside drinks
- Drugs and illegal substances
- Cans or metal-type water bottles
- Umbrellas
- Weapons, fireworks, flares, flammable objects, and any other dangerous objects.

Please be kind to the environment. Bottles, plastic cups, cigarette ends or any kind of waste should be thrown in the bins or ashtrays located around the venue.

### **Can I bring my camera?**

Professional photography and filming is not allowed by attendees unless they are with media and/or authorised prior to the event. However, click and point cameras and mobile phones are allowed.

### **Are there lockers to store my personal belongings?**

There are no lockers available at the event. Please be responsible for your personal belongings.

### **What happens if I lose my belongings?**

Please return any lost items to the Lost & Found section. Contact [office@sunshine-nation.com](mailto:office@sunshine-nation.com) after the festival.

### **What happens if it rains?**

Let's keep on dancing! Garden Beats is a rain or shine event.

### **Can I leave the festival and come back at a later point?**

Re-entry to the festival is only permitted if you have your wristband and a Sunshine Nation stamp provided by our staff at the point of exit.

Garden Beats reserves the right to refuse entry to, or to remove any ticket holder for disorderly conduct.